

Welcome,

...to the Summer edition of the Woodgrange Newsletter. For this issue we focus on our website which has been freshly updated. We hope that it will make your life easier with its new mobile friendly features providing you with easier access to all our online services and information.

Doctors Patel, Parmar and Naqvi

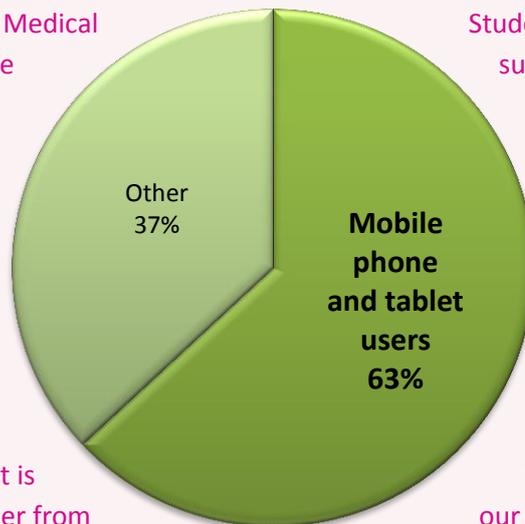


www.woodgrangemedicalpractice.co.uk



As part of our ongoing commitment to provide our patients with excellent services at Woodgrange Medical Practice, we realised how important it is that our online presence should improve to keep up with the fast-paced and ever-connected lives of our busy patients.

Mobile phones have become an integral part of our lives and this was very apparent in the data assessed and presented by our Medical **User Satisfaction Survey**. The interaction with our website, frequently visited, and most use a mobile phone or tablet compared to those using a



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Of the website pages most **'Appointments'**, **'Prescriptions'** most. However, only 44% of appointment booking and yet it is request your unique PIN number from

visited, patients favoured and **'Links to other services'** the patients were signed up to online very easy to sign up; to do so simply our reception team, register and book!

Did you know...?

You can download the EMIS Patient Access app for Android and IOS phones?

patient.info/patient-access

Lack confidence with technology?

NHS Choices have some very helpful tips to help you gain internet confidence

Visit their webpage @

www.nhs.uk/NHSEngland/digital-inclusion/Pages/get-online-take-control-of-your-health.aspx

Join our next Patient Participation Group (PPG)

Monday 25th September 2017

We are always looking for new members to join our successful PPG. If you feel you could make a difference to our Practice please join us at our next meeting on the 25th September at 18:30.

You are welcome to register your interest at reception or alternatively complete the [PPG Sign-Up form via our website](#) (just visit the homepage)



Complete forms from the comfort of your sofa!

Let's face it, no-one enjoys filling in forms so to save you from standing in a queue with a pen at the ready, have a look to see what can be done while you enjoy a nice cup of tea...

[New Patient Health Questionnaire](#)

[Update your clinical record](#)

[Change your contact details](#)

[Take the friends and family test](#)

[Take our patient survey](#)

[Register with Woodgrange \(GMS1 form\)](#)

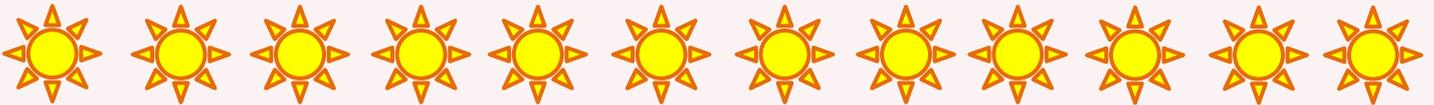
[Send us your comments or suggestions](#)

[Sign up for Practice text messages](#)

[Order your prescription online](#)

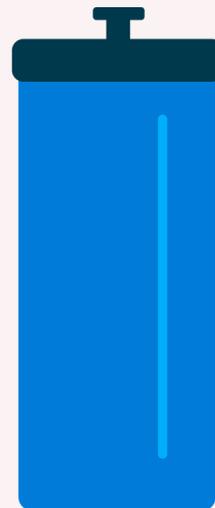
[Sign up for the Woodgrange Newsletter!](#)

If you're signed up to our online newsletter, all the links in this newsletter will take you straight to the online WMP webpage




The ladies of Woodgrange are racing for Cancer Research on Sunday 23rd July! Please support the cause by visiting their Just Giving webpage and make a pledge!

<https://www.justgiving.com/fundraising/woodgrange-medicalpractice>



Look after yourself in the heat!

During the summertime it is useful to carry a bottle of water with you to avoid getting dehydrated and overheating.

Be mindful of the effects of the sun's rays; aim to enjoy the sun to benefit your Vitamin D levels but be careful not to burn.

So Long, Farewell, Auf Wiedersehen, Goodbye...

We bid a sad farewell to our receptionist, Akhtar, who has been a much-loved and trusted colleague during his seven years with the Practice. We shall miss his calming presence dearly but we wish him all the luck in his new role.

WMP apologises for the recent lift problems



Unfortunately an integral part failed and required replacement at huge financial cost. The part has now been replaced and the lift is functioning again. Apologies for any inconvenience caused.