

Notes of PPG meeting held on Thursday 20th October 2016 - Woodgrange Medical Practice

Present:

Guest: Kate Byford – Engagement Manager Newham CCG

Mr Peter Rekhhaye (Chair) (MPR)	Dr Yusuf I Patel (YIP)
Mrs Jennifer Sheikh (MJS)	Mrs Nasima Patel (NP)
Miss Lorraine Francis (MLF)	

1. Apologies

Miss Caroline Brown (Secretary) (MCB)	Mrs Darshan Kaur (MDK)
Mr Knolly Charles (MKC)	
Ms Ray Menon (MRM)	

2. Minutes of the last meeting

These were accepted.

2.1 Although only three members were present we agreed to hold a short meeting and also to meet with Kate who had especially arrived for the meeting.

3. Main Agenda

3.1 Kate Byford - Engagement Manager Newham CCG

Kate talked about her role as Engagement Manager and how to engage in PPG meetings; how to encourage patients to join their Practice PPG, setting up and providing support to the PPG. There are several active PPGs in Newham – Tollgate and Dr Driver and Partners to name a few. We all agreed it is difficult to recruit and keep new members. Kate said she would like to visit again to discuss this further and actively help us with recruitment and retention.

Kate also talked about Beat the Street programme – running training sessions for health walking leaders for the Walking Groups. This was very successful and hence, they are running a new programme for Over-45 Walking Football Tournament for PPG members to be held on 12th of November at Community Track, Queen Elizabeth Olympic Park. It should be a good fun day out for all the family.

Talked about setting up of different groups for example Jennifer was involved in setting up of Asian Women Community Group.

3.2 Sabine Lenny – retiring to Wales

Sadly Sabine retired to Wales as of today; she will continue to support us from afar but we will miss her. YIP said that Sabine was an integral part of the WMP team with years of experience and skill. MPR agreed that Sabine has helped care for his diabetes for many years. We wish her all the very best in her retirement.

3.3 Recruitment

Recruitment is always difficult; we have recruited a Diabetes Specialist Nurse Shirley Fernandez on a part time basis, she will be looking after our complex diabetic patients with the help of our excellent Nursing team; Helen, Noreen plus 2 trainee nurses Gemma and Kathy.

3.4 c. CQC visit – 19th May 2016

YIP talked about the gruelling experience and how hard everyone worked and thanked the PPG for their support too. We are awaiting for the report with our rating. Hopefully the next inspection will be in 5 years, we pay a fee to CQC to inspect us!

3.4 GP Survey - IG Fund - Practice development plans

Expenses' going up with income going down; sad situation but good news is that the Government are investing in London IG Fund (Infrastructure Grant). We are one of three Practices CCG supported. It is a long, costly process, could no longer be viable due to complex structure, surprised that we have had no objections.

This will be Phase 5 in our Practice development which will give us 3 extra consulting rooms. Watch this space!

4. Any other business

None

MPR thanked everyone for attending and concluded the meeting with date of next meeting agreed upon.

Date of the next meeting

Thursday 2nd February 2017 at 7pm - WMP