

Woodgrange Medical Practice – Patient Participation Group

Minutes of PPG meeting – Thurs 02.02.17

Notes of PPG meeting held on Thursday 2nd February 2017 in the Woodgrange Medical Practice

Present:

Mr Peter Rekhhaye (Chair) (PR)

Dr Y Patel (YP)

Ms Caroline Brown (CB)

Mrs Nasima Patel (NP)

Mr Charles Knolly (KC)

Miss Lorraine Francis (LF)

Rebecca Hemming (RH)

1. Apologies

Jennifer Sheikh, Mrs Darshan Kaur

2. Minutes of the last meeting

These were accepted with some of the points raised again and discussed:

3. Main Agenda

3.1 CQC report (from May 2016 visit)

The majority of the meeting was taken up with discussion arising from the from the final CQC report following their visit last year.

Congratulations to the Practice and all involved with the Outstanding grading.

3.2 Phase 5

YP confirmed the works had started for phase 5 which would include 4 additional rooms plus an office. There was a brief discussion on the logistics; all were supportive of the expansion.

3.2 Recruitment

A new trainee nurse has joined the Practice and two Practice nurses have continued. There will also be a Physician Associate – this is a science graduate who undertakes an intensive two year course, similar to an Advanced Nurse Practitioner – they are as experienced as a newly qualified doctor and will be attending Queen Mary’s university for half a day a week.

This was welcomed as a helpful initiative but noted that some patients may need educating in relation to this as they continue to insist on seeing one of the partners for minor issues

Date of the next meeting

It was agreed that future meetings should start at 6:30pm

The next meeting will be: **Thursday 27th April 6:30pm WMP**