

## **WOODGRANGE MEDICAL PRACTICE**

**PATIENT PARTICIPATION GROUP –Thursday 2<sup>nd</sup> February 2017**

### **A G E N D A**

#### **Ground Rules**

- **This meeting is not a forum for individual complaints and single issues.**
- **We advocate open and honest communication and challenge between individuals.**
- **We will be flexible, listen and ask for help and support each other.**
- **We will demonstrate a commitment to delivering results, as a group.**
- **Silence indicates agreement – speak up, but always go through the chair.**
- **All views are valid and will be listened to.**
- **No phones or other disruptions.**
- **We will start and finish on time and stick to the Agenda.**

#### **1. Welcome**

#### **2. Ground Rules**

#### **3. PPG Business:**

- **Opening of the meeting by Chairperson**
- **Minutes of previous meeting by Secretary**

#### **4. - AGENDA**

- a. **CQC visit – 19<sup>th</sup> May 2016 – FINAL REPORT**
- b. **IG Fund - Practice development plans**

#### **5. Any other business**

#### **6. Date of next meeting**