

## **WOODGRANGE MEDICAL PRACTICE**

### **PATIENT PARTICIPATION GROUP –26<sup>th</sup> February 2015**

#### **A G E N D A**

##### **Ground Rules**

- **This meeting is not a forum for individual complaints and single issues.**
- **We advocate open and honest communication and challenge between individuals.**
- **We will be flexible, listen and ask for help and support each other.**
- **We will demonstrate a commitment to delivering results, as a group.**
- **Silence indicates agreement – speak up, but always go through the chair.**
- **All views are valid and will be listened to.**
- **No phones or other disruptions.**
- **We will start and finish on time and stick to the Agenda.**

##### **1. Welcome**

###### **New members:**

- **Nazim Beedassy**

##### **2. Ground Rules**

##### **3. PPG Business:**

- **Opening of the meeting by Vice Chairperson**
- **Minutes of previous meeting by Secretary**

##### **4. - AGENDA**

- **GP Patient Survey – 2014-15 Survey – Evaluation and report of the survey**
- **Discuss previous reports and evaluate according to new template required to be filled in for 2014-15.**

##### **5. – Parking issues**

##### **6. – Any other business**

##### **7. – Date of next meeting**