

Minutes of PPG meeting held on Thursday 23rd February 2012 at Woodgrange Medical Practice

Present:

In Attendance on behalf of the Practice

Peter Rekhhaye (Chair)
Jennifer Sheikh
Rebecca Hemming
Caroline Brown (secretary)

Dr Y Patel
Darshan Kaur
Nasima Patel

Apologies:

Apologies were received from Tejinder Dhingra-Smith and Marina Duncombe

DK opened the meeting and welcomed all those present

Noted that a Gloria Rose wished to join the group, PR to contact and invite her to next meeting. ACTION: PR

Minutes of the last meeting

Matters Arising

- Noted that the “Holiday at Home” project, mentioned at the previous meeting, was a separate project being led by Noreen, its intention was not to impact directly on the local health services.
- It was agreed that the Practice should nominate Noreen as a Newham Hero as outlined in the Newham Mag. ACTION: Darshan
- Frequent Users: Dr Patel summarised the project to date and confirmed there would be more detailed feedback available at the end of March.

Patients Survey

- It was agreed that the only item on the agenda was the patient survey
- RH was thanked for her hard work on the pulling the survey together.
- RH had received comments form PPG members most of which had been included.
- Amendments to the survey were discussed.
- It was agreed that the doctors and receptionists would give patients surveys when they attended to complete on site.
- RH to make amendments as discussed and forward to Practice for distribution asap.

Date of the next meeting: Thursday 26th April 7pm at the Woodgrange Medical Practice.